



## Our Register is part of a lost and found network.

The NZCAR has a national network of over 1000 Approved Users, including vet clinics, SPCA and rescue centres, that can help identify your pet quickly. These Approved Users can contact you immediately if your pet is found, provided that you have keep your contact details up-to-date. In the event of an injury, being able to locate you quickly can make a huge difference to the recovery of your pet.

LostPet is a FREE NZCAR tool available to everyone, whether their pet is microchipped and registered or not.

LostPet free services include Lost and Found advertisements, automatic lost pet flyers, listings on LostPet, Facebook posts (by request), missing pet advice and additional lost/found pet resources.

## How the New Zealand Companion Animal Register helps your pet get home.

**24/7 Support** - animals can go missing any time, day or night, so we make sure our team are available around the clock to help get lost pets home.

**Scanner Angel** - over 800 'Halo' microchip readers have been donated to lost pet agencies. These units download microchip numbers for animals marked as 'Lost' on the NZCAR and display an alert to the user.

**NZCAR microchip database** - our Register is the leading microchip database in New Zealand. It has been developed to be easy to use, to quickly register and find companion animals and to easily update contact details.

**LostPet** - is a free tool to list and share pets as Lost or Found, plus you can view Lost and Found pet advice. LostPet is recommended by SPCA and MPI.

**All animals found and taken to the SPCA are automatically listed on LostPet so it should be the first place to check for your missing pet.**



## The New Zealand Companion Animal Register is not-for-profit and all about animal welfare.

The New Zealand Companion Animal Register is a not-for-profit initiative of Companion Animals New Zealand (CANZ), Charity: CC27849.

The registration fee you pay is a one-off payment for the lifetime of your pet.

It's free to manage your account.

**Every registration supports animal welfare in the community.**

### Scan the QR code below

to view our brochure online and leave this physical copy for the next responsible guardian!



LostPet

## The New Zealand Companion Animal Register helps lost pets get home.



New Zealand Companion Animal Register

www.animalregister.co.nz

Call 0508 LOSTPET (567873)

Email info@animalregister.co.nz



LostPet

## The New Zealand Companion Animal Register (NZCAR) is the leading microchip database in New Zealand.

Having your pet microchipped and registered on the NZCAR improves your chance of getting your pet back quickly, should they go missing.

You can microchip almost all pets that are dear to you, including dogs, cats, horses, rabbits, birds, guinea pigs, and even lizards!

A microchip is a tiny device about the size of a grain of rice, that holds only a unique ID number. The chip is inserted under your pet's skin by a trained individual and only takes seconds to insert. The microchip can be scanned by Approved Users including SPCA Centres, vet clinics, animal control and animal rescues. When a microchip is found, they will look up the unique ID number on the NZCAR database and contact you via the contact details you have supplied.

The microchip lasts the lifetime of your pet, but you must keep your contact details up to date.

You can manage all of your pets easily using your email to log in. You can add photos, physical descriptions, behavioural and medical notes too.

You can flag your pet as lost from your account – notifying Scanner Angel users when they scan your pet's microchip; and create a LostPet listing at the same time. You can transfer your pet to another person if you rehome them and you can mark them as deceased in the unfortunate event of them passing.

## Improving outcomes for lost pets, getting them home quicker and more easily.

Our purpose is to get pets home as quickly and as stress-free as possible. We have developed the Register to make it as easy as possible to register your pet and maintain your contact details, so they are correct when they are needed the most – when a loved pet has gone missing.

### How does microchipping and registering my pet get them home?



1 Your local vet, rescue centre or breeder can microchip your pet. It is NZ law that all dogs are microchipped and registered on the National Dog Database (excluding working farm dogs), but ALL companion animals can be microchipped and registered on the NZCAR.

It is important to do this before your pet has the chance to go missing. Every microchip has a unique number, and when it is registered on the NZCAR, it is linked to your account. Usually, the organisation that implanted the microchip will register your animal for you.

**Updating your details is easy and free! Log in anytime to ensure your details are up to date.**



### Check your email

When your pet is registered, you will get an email inviting you to complete your pet's details and your contact details. We recommend adding a second contact person too.

**IMPORTANT**

In the future, you can keep your contact details up to date by logging in with your email address. It is important that you update these if they change for any reason.

### No email address?

Your pet can still be registered but any changes will need to be made by calling us on **0508 LOSTPET (567873)**. If your pet has a microchip but is not on the register, you can register them quickly and easily yourself at [www.animalregister.co.nz](http://www.animalregister.co.nz).

### When your pet goes missing:

We recommend following these steps:

- 1 Log into your NZCAR account to ensure your contact details are up to date.
- 2 Ensure that your pet's details are complete and mark them as lost.
- 3 Create a LostPet listing which can then be shared to Social Media and other community groups.
- 4 Search 'Found listings' on LostPet, for your missing pet.
- 5 Create and share LostPet flyers with your neighbourhood.
- 6 Most importantly when trying to find a missing pet, don't give up hope! Many pets are found weeks, months or even years after they go missing.



Found pets can be scanned with a microchip scanner by over 1000 Approved Users nationwide including vet clinics and rescue centres. The microchip number can be searched on the NZCAR and they will be able to see your pet's lost status and your contact details.



When your pet is found, a vet clinic or rescue centre can quickly call and notify you. This is especially important if your pet is injured and needs medical treatment.

## How does microchipping and registering your pet make a difference?

During the 2011 Christchurch earthquake, the NZCAR assisted the SPCA by providing our LOSTPET service for all pets, both chipped and non-chipped. During a 12-week period we placed over 800 lost pet notices and handled over 24,000 enquiries.

Of the hundreds of animals we helped, we got 25% of non-chipped pets home within 3 days of being found.

**We got 85% of microchipped pets home within 3 hours of being found.**

